WHAT IS POSSIBLE?

With any PIE&G Connect package, you will be able to run multiple devices – such as cell phones, computers, and laptops – simultaneously in your home or business without decreased download and upload speeds.

100 Mbps	250 Mbps
Per Month	Per Month
$59⁹⁵*	$74⁹⁵*

500 Mbps	1 Gbps
Per Month	Per Month
$84⁹⁵*	$94⁹⁵*

All plans include Ultimate Wi-Fi, which includes a GigaSpire U6 router, ProtectIQ network security, ExperienceIQ parental controls, and the PIE&G ConnectIQ mobile app.

VISIT
PIEGCONNECT.COM
FOR MORE INFORMATION

INCLUDED WITH YOUR PACKAGE

ProtectIQ Features
INCLUDED!

What is ProtectIQ?
Built-in cybersecurity to keep you safe from online threats across your entire network and can be monitored through the PIE&G ConnectIQ mobile app.

- Blocks harmful sites, sends browser messages
- Monitors security with weekly threat updates
- Prevents intrusion for device safety
- Halts harmful data transfers
- Alerts users of security triggers

ExperienceIQ Features
INCLUDED!

What is ExperienceIQ?
Safeguard against harmful content, set screen time limits, prioritize devices, and view detailed online usage insights through our PIE&G ConnectIQ app. Our advanced parental controls will provide peace of mind while keeping your family safe.

- Blocks harmful sites, sends browser messages
- Monitors security with weekly threat updates
- Prevents intrusion for device safety
- Halts harmful data transfers
- Alerts users of security triggers

*NOTE: Phishing attacks are not protected with this feature. Members are responsible to be aware of and guard against potential scams and phishing links they may receive via emails or by using and accessing unsafe websites.

BILL PAYMENT & ACCOUNT MANAGEMENT

PIE&G Connect members will handle account services via SmartHub. Access it at **piegconnect.com** or download the app from Apple App Store or Google Play Store. Search "SmartHub" to find the free app. SmartHub is essential for PIE&G Connect users to view and pay bills. (Note: No paper bills for PIE&G Connect; bills are viewable exclusively on SmartHub).

SmartHub offers more – change services, view billing history, manage your PIE&G accounts. To create a New User account, have your electric account number and email ready. It's on your PIE&G monthly electric bill. Don't forget auto pay for a $5 monthly discount; it may apply after the first billing depending on bank approval.

SCAN THE QR CODE TO GET STARTED WITH YOUR SMARTHUB ACCOUNT

PIE&G CONNECT
Reliable Fiber Internet

PIE&G New Service/Billing Support:
Open Monday-Friday from 8 am to 4:30 pm
(800) 423-6634

Tech Support (24/7): (888) 803-3453
Voice/Phone Support (24/7): (888) 803-3453

Email: technicalsupport@piegconnect.com

PIE&G CONNECT
Reliable Fiber Internet

WELCOME TO WORLD-CLASS FIBER BROADBAND

Dear Member,

Thank you for choosing PIE&G Connect's fiber internet service! From bringing electricity to rural communities in the 1930s to venturing into natural gas in 1994, we've always stepped up where others wouldn't.

Now, we're taking another leap forward by offering cutting-edge fiber-to-the-home internet. With PIE&G Connect, you're not just getting high-speed internet – you're opening doors to telemedicine, remote learning, seamless remote work, and more.

Expect the same dedicated service you know from PIE&G. Reach us at **800-423-6634** for questions or assistance.

Welcome to a brighter digital future!
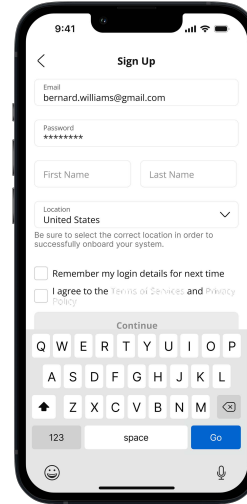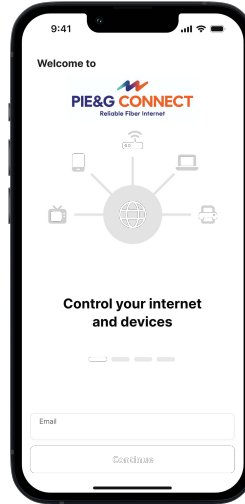
Best Regards,

Allan Berg
President and CEO
Presque Isle Electric & Gas Co-Op

PIE&G ConnectIQ

Manage your network with the PIE&G Connect IQ app!
Control devices, set parental controls, secure devices and prioritize with ease.

Scan the QR Code to learn more about the PIE&G ConnectIQ App

Download on the App Store

GET IT ON Google Play

1 Download the app. You can search **"PIEG Connect"** in either the App Store or Google Play, then install on your mobile device.

2 Select **"Let's Get Started"** towards the bottom of the screen.

3 Enter your personal information. The password you enter here will be used to access the app.

4 If your system is plugged in and connected, select "Yes" to continue. Tap the QR code that appears within the app. Point your camera at the QR code found on the bottom of your GigaSpire BLAST System, or on the sticker that came on your box (see example below). Select OK. After you select Submit, you may be asked to enter your account number.

5 From the app, control your network, equipment, services and usage. Plus, protect your devices with security features, parental controls and setting device priorities.
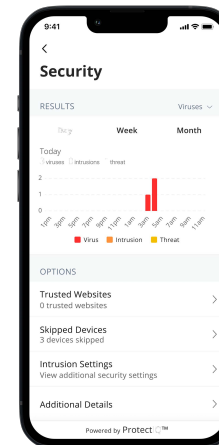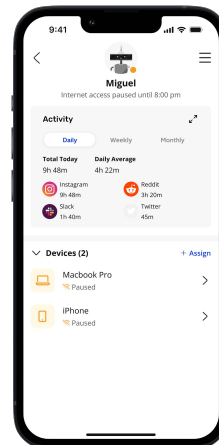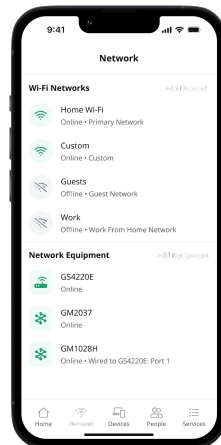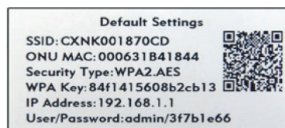
BILLING REMINDERS

〜 You will receive an email stating your bill is ready on the 21st of each month. You will not receive a paper bill.

〜 Bills are only sent via email in SmartHub. You will need to enable email notifications to receive your bill. If you do not have a SmartHub account, please call.

〜 Make sure to sign up for autopay to receive your $5 discount.

〜 Bills are generated on the 20th of each month.

〜 Bills are due on the 1st each month. Bills are billed a month in advance; ex., your September bill is for October service dates. Because we bill a month in advance, your first bill will be larger.